



License structure

Several of our software tools, including The Observer XT, FaceReader, Viso, and MediaRecorder, offer the additional possibility to use a digital software license key instead of a hardware key (USB dongle).

DIGITAL KEY OR HARDWARE KEY

A license to use the software comes with either a digital software license key or a hardware license key. This document explains the differences and the options that come with the new digital software license.

'Hardware' license key/USB dongle

If you use a physical license dongle you can install the software on as many computers as you'd like. However, to work with the program the hardware key needs to be inserted into one of the computer's USB ports. Thus, you can use the software on one device at a time.

This physical license dongle is shipped to you, which takes time. Besides, if you want to use more than one computer, you need to move the dongle around, which makes it easier to lose or misplace. Also, you must remember where to put your license dongle when not using it. These are reasons why we now offer a digital 'software' license key.

Digital 'software' license key

A digital software license key does not require any hardware component to keep track of; neither does it stick out of your PC. With the new digital software license key, one or multiple activations of the software are possible, on one or multiple devices. This depends on the number of licenses purchased and the type of activation (fixed or floating) that is chosen.

SOFTWARE LICENSE KEY: CHOOSE BETWEEN FIXED AND FLOATING LICENSE

Upon activating the software license key, you can choose between a fixed and a floating license.

Fixed license

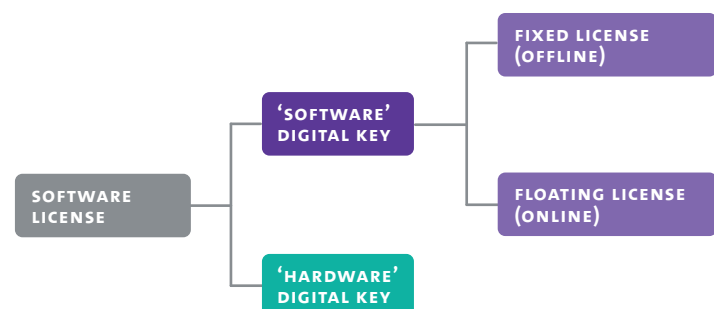
The software can be used on a single designated computer. To activate the fixed license, an internet connection is needed. After that, the software can be used without an internet connection.

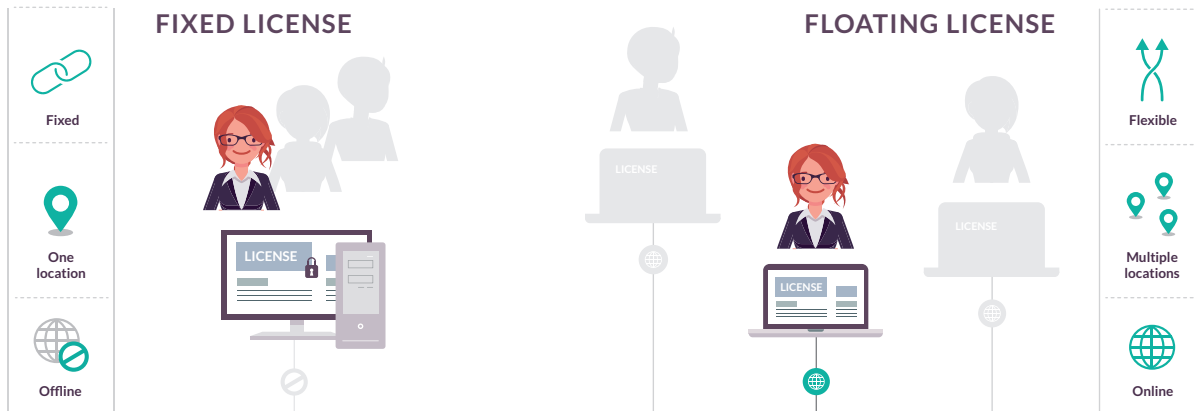
Example - If you bought two licenses with a digital software license key, you can activate the software on two computers (if chosen 'Fixed' for both licenses). If you want to use the software on a third computer, you have to deactivate one of the licenses and activate it on the third computer.

Exception - For MediaRecorder applies that you do not need an internet connection to the computer you want to acquire the data with. This might be the case due to your organization's regulations or for practical reasons. You can activate the fixed license with a one-off internet connection or using a QR code.

Floating license

If you are able to have an internet connection to your computers, a floating license gives you the added benefit of flexibly changing which of the computers you want to use. The software can be installed





on any computer and can be used wherever and whenever you want. For example, on the computer in the lab, at the office, or at home.

Example - You can install and activate the software on as many computers as you want, but the software can only be used simultaneously equal to the number of licenses purchased. Thus, with five licenses you can use the software only on five PCs at the same time.

Changing and mixing licenses

If you have multiple licenses, it is possible to mix fixed and floating licenses. It is also possible to change a fixed license to a floating license and vice versa.

HOW TO ACTIVATE A SOFTWARE LICENSE KEY

1. Make sure you have access to the internet.
2. Install the software and start the software
3. Select the option 'Activate software license key' and click **OK**
4. Choose between fixed or floating license and click **OK**
5. Enter the activation key and click **OK**

Deactivate the license

Why would you want to deactivate?

- To use a fixed license on another computer.
- To change a fixed license into a floating license or the other way around.
- To make sure that the software cannot be used on a certain computer.

How to deactivate?

1. Select the **HELP** menu
2. Select **LICENSE**
3. Select **DEACTIVATE**

UPGRADING A SOFTWARE LICENSE

Upgrading the license is needed if you bought a newer version of the software, or bought extra modules or tools with the current version.

1. Start the software and deactivate the current license following the procedure in 'Deactivate your license'. The software will close. (You can skip this step when using the software for the first time).
2. Re-start the software and activate the license with the software license key following the procedure 'How to activate a software license key'.

TRIAL KEYS

To learn more about the product or a specific module and discover its value before you actually pay for it, you can request a free trial.

A free trial:

- is available for a period of 14 days, starting from the moment the license is activated
- includes all modules as the full license
- has the same look and feel as the full license

Installation instructions for a trial version can be found on MyNoldus:

THE OBSERVER XT

FACEREADER

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We are also represented by a worldwide network of distributors and regional offices. Visit our website for [contact information](#).

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